

## **OUR VALUES CHARTER**

- □ We will be proactive and innovative with our clients, and will respond to their needs quickly, effectively and objectively.
- We will listen to and aim to understand alternative perspectives and put our own points of view across openly, honestly and constructively
- We will remain courteous and good humoured in all of our dealings, thus creating an environment where cynicism, oppression and rudeness are not acceptable.
- □ We will support our leaders, encourage our peers and develop our people.
- We will openly and proactively share knowledge.
- We will encourage feedback to ensure that best practice is incorporated into our regular activities.
- □ We will respect all of our people and the contribution they make to the firm.
- We will obtain the facts before making judgements on people or issues.
- We will respect our own and our people's need to balance personal and business lives.
- We will learn from our experiences and will take the time to enjoy our successes in the company of those we work with.



Success through shared values